

個人資料保護和隱私政策

此個人資料保護和隱私政策（“**隱私政策**”）提到的個人資料保護法的個人資料保護法的施行細則，並適用於您使用本網站，此網站由台灣保特科技有限公司 (bolttech)管理和維護。

bolttech 全心致力於維護我們的客戶、員工、業務合作夥伴、第三方或任何其他受 bolttech 控制的第三方的個人資料的完整性。我們尊重資料隱私並保護委託給我們的資料。此外，我們努力遵守收集、處理、使用、披露、保留或銷毀個人資料所在司法管轄區的適用隱私法律和法規。bolttech 有責任採取必要的預防措施，始終確保個人資料的安全，並根據法律、法規和內部政策要求防止未經授權或非法處理。

建議您徹底閱讀和查看本隱私政策，瞭解我們如何收集、使用、處理您的個人資料。請注意，bolttech 可能隨時修改或更新本隱私政策，以確保其符合行業趨勢和/或法律/法規要求的任何變化，恕不另行通知。您同意受不時更新的本隱私政策的現行條款的約束。

本政策適用於 bolttech 所提供的所有的產品和服務，並說明 bolttech 如何收集、處理，並透露您的個人資料。

為了理解這個隱私政策的目的是，本隱私政策中使用的粗體字，在本隱私政策應賦予相同的含義在本條款裡：

1. “**bolttech**”、“**我們**”、“**我們**”或“**我們的**”是指台灣保特科技有限公司、其關聯公司和 bolttech 集團企業的任何成員。
2. “**個人資料**”是指任何訊息，無論是否以物質形式記錄，從中可以明顯看出個人身份或可以由持有該訊息的實體合理直接確定，或者與其他訊息一起直接和確定地識別個人。個人資料的範例可能包括（這些只是範例，並非與您相關的所有項目）：

- (a)姓名；
- (b)出生日期；
- (c)國民身份證號碼；
- (d)國籍；
- (e)地址（住宅/郵寄/電子郵件）
- (f)電話號碼；
- (g)裝置的 IP 位址；
- (h) Cookies ID；

- (i)個人的就業資料；
- (j)信用卡號/銀行帳號。

在您使用本網站期間，我們會收集數據和您的個人資料，其中可能包括但不限於以下內容：

1. 您的姓名，生日，身份證號碼，性別，國籍，聯繫方式，郵寄地址，電子郵件地址，網路和裝置的資料，如品牌，品牌，型號，規格，國際移動裝置識別碼（IMEI）和電子訊息的您裝置、您的瀏覽行為、個人興趣和偏好、面部圖像和錄音（用於我們的客戶服務電話）；
2. 營銷偏好和參與調查、促銷優惠、競賽和競賽所需的個人資料；
3. 處理和處理服務請求所需的訊息；
4. 處理與您的任何溝通所需的訊息，例如客戶服務投訴、反饋和建議；
5. 售後服務或售後維護所需的訊息（如有）；和
6. 所需的訊息，告知您的利益，更改或升級我們產品和/或服務；和
7. 任何其他個人身份訊息，你已經在您可以任何形式給我們提供已提交給我們，或者在使用過程中的任何其他形式的您和我們之間的互動。

我們通常不會收集您的信用卡或金融信用卡詳細訊息，無論是為了處理您的付款還是出於客戶服務目的。您的信用卡或金融信用卡詳細訊息由我們的第三方支付處理商根據其使用條款和隱私政策直接收集、處理和存儲。我們不會存儲任何金融信用卡或信用卡詳細訊息。但是，我們可能會收集您的銀行帳戶詳細訊息以處理交易並驗證在我們網站上進行的購買。

請確保提交給我們的所有個人資料完整、準確、真實和正確。如果不這樣做可能會導致我們無法為您提供產品或服務您購買。

如果你不提供我們上述訊息，bolttech 可能無法為您提供的產品和/或服務，也不回應任何服務請求。此外，bolttech 可能無法為您提供有關新產品、服務、促銷或活動的通知和更新。

如果您提供相關於第三方的**個人資料**給我們這些個人資料時，代表您已經取得此第三方的同意，提供我們他們的個人資料基於相關的目的。

bolttech 可能會將從您那裡收集的訊息披露給第三方，包括 bolttech 合作的服務提供商和合作夥伴，以提供其產品和/或服務或代表提供某些業務活動，例如服務中心、快遞、授權維修中心、顧問、授權代理人、獨立承包商和政府機構或適當的監管機構。

透過購買和/或使用該產品和/或服務，您將被視為瞭解、接受、認同並同意以上所列的您的個人資料的使用和披露。您的同意和認同將持續有效至您透以下書面通知方式通 bolttech 更改或撤銷為止。

我們如何使用您的個人資料

我們可能會使用和披露您的個人資料，以進行提供我們的產品和/或服務的目的，包括但不限於：

- a) 處理您購買我們的產品和/或服務，處理或收集您購買的費用;
- b) 處理、管理、交付或執行您請求的服務；
- c) 提供您與您購買的產品和/或服務相關的服務與功能，例如產品或服務通知;
- d) 與您溝通關於：(i) 您的查詢、請求和反饋；(ii) 本隱私政策或其他條款和條件的重大變更；及 (iii) 與您所購買的產品和/或服務的相關事宜; 和
- e) 確保我們的網站功能正確和改進網站的效能，所進行的活動，如除錯、統計分析以優化我們的網站。

此外，我們可能會出於以下目的（“**其他目的**”）使用和披露您的個人資料：

- a) 向您發送有關我們的銷售、產品、服務、促銷或網站;
- b) 向您發送合作夥伴的關於銷售、產品、服務、促銷或網站;
- c) 提供您與產品或服務相關，您可能有興趣的廣告;
- d) 使企業能夠投放您可能有興趣的他們產品和服務相關的廣告；
- e) 處理您參與我們的促銷活動、計劃或任何對額外個人資料（例如客戶調查）的請求；
- f) 處理您參與我們合作夥伴的忠誠度、會員或積分兌換計劃；
- g) 進行市場和客戶研究、分析或跟踪；
- h) 推廣我們的產品和/或服務;
- i) 管理 bolttech 的行政和業務運營，並遵守內部政策和程序；和
- j) 改善您的用戶體驗，遍及所有的接觸點並培訓我們的客戶體驗團隊，例如通過錄音和監控電話。

我們也可能將您的個人資料用於：(i) 基於與**目的**合理的相關其他目的，且我們已獲得相關的同意情況下做為額外的目的；(ii) 在適用的法律下，此類使用不需要的同意情況下。

請注意，如果您撤回您的同意讓我們在目的和/或附加目的狀況下使用和處理您的個人資料，我們可能再也無法為您提供相關的和相關的產品，服務或利益。

我們與誰共享您的個人資料

關於我們出於以下目的和其他目的使用您的個人資料，我們可能會向以下人員披露或共享您的個人資料：

- (a) 僱員、顧問、專業顧問、顧問或臨時工；

- (b)銷售相關產品和相關服務或與我們進行商業合作的商業夥伴，包括他們的員工、顧問、臨時工；
- (c)付款處理商，負責處理您在我們網站的付款；
- (d)物流供應商，例如提貨和送貨服務的快遞服務；
- (e)為忠誠度、會員資格或積分兌換計劃，而另外維護您的帳戶的商業夥伴；
- (f) 為我們提供運營服務（例如在線雲端存儲和處理、營銷優化、訊息技術、電信、安全或其他相關服務）的代理、承包商或服務提供商，以做為他們的收集、使用或披露您的個人資料所需；
- (g)附屬公司，您已訂閱我們用於直接營銷目的或代表我們進行資料處理的目的郵件；和
- (h)您授權我們向其披露您的個人資料的任何其他方。

我們也可能將您的個人資料用於：(i) 基於與**目的**合理的相關其他目的，且我們已獲得相關的同意情況下做為額外的目的；(ii) 在適用的法律下，此類使用不需要的同意情況下。

我們將盡最大努力減少將您的個人資料披露給執行相關目的或附加目的所需的訊息。

營銷和宣傳材料

若您同意訂閱我們的郵件，和/或同意接收我們的行銷和宣傳材料，我們可能會發送給您直接行銷、廣告和促銷通知，透過通知應用程式、應用程式中的消息、郵寄、電話、短訊服務 (SMS) 和電子郵件（“**行銷材料**”）。您可以隨時通過單擊相關消息中嵌入的任何“取消訂閱”工具來選擇不接收此類行銷通訊，或使用以下聯繫方式與我們聯繫。請注意，如果你選擇退出，我們仍然可以發送非促銷訊息，如收據與您現有訊息產品或服務的資訊。

個人資料的讀取和更正

您可以聯繫我們指定的人員，要求讀取和/或更正我們擁有和控制的您的個人資料，詳情如下。

在請求讀取或更新您的個人資料時，我們將需要您在我們對服務請求採取行動之前驗證您的身份。如果任何適用法律允許或要求，我們保留拒絕您讀取或更正我們擁有或控制的您的部分或全部個人資料的請求的權利。這可能包括以下情況：個人資料可能包含對其他個人的引用，或者出於我們合理認為微不足道、瑣碎或無理取鬧的原因而提出讀取或更正請求的情況。

請求刪除個人資料

在任何時候，您都有權要求 bolttech 刪除您的個人資料。如果您希望 Bolttech 刪除您的個人資料，請通知我們，我們將立即這樣做。

請注意，在您的個人資料刪除後，我們可能無法為您提供的產品和/或服務。

請求撤回同意

如果您希望撤銷對我們向您發送行銷材料的同意，請通過以下方式通知我們：

- (a) 如要撤回接收促銷短訊的同意，請按照促銷短訊中提供的步驟退訂；
- (b) 要撤銷對促銷電子郵件的同意，請點擊促銷電子郵件中的取消訂閱連結；
- (c) 要撤銷由其他來源收到的行銷材料的同意，請發送電子郵件至我們在下面提供的電子郵件地址。

一旦我們收到您希望撤銷對同意接收行銷材料的通知，最多可能需要三十 (30) 天才能反映在我們的系統中。因此，在此期間您可能仍會收到行銷材料。

若您撤回同意是透過特定的通訊模式（例如，SMS）收到行銷材料，我們仍然可以在您訂閱的其他通訊模式下聯繫您關於產品產品和/或服務（例如電子郵件）。

您可以通過向我們的工作人員提交書面請求，撤回您對收集、使用和/或披露我們擁有或控制的您的任何個人資料的同意，詳情如下。

請注意，這取決於你尋求撤回同意的性質，我們可能無法繼續為您提供部分或全部的我們產品和/或服務。我們將在收到您撤回同意的通知後的合理時間內處理此類請求。處理完成後，我們將不再收集、使用和/或披露您的個人資料，除非出於合規、監管或其他法律目的需要保留您的個人資料。

個人資料的保留

您的個人資料只會在需要完成目的的期間內被保留，或者在適用法律要求或授權的期間內保留。我們將不再保留個人資料，或刪除由個人資料可與您個人相關聯的方法，只要它是合理的假設，個人資料收集不再保留您的個人資料和保留不再被法律或商業目的所需要。

請注意，您的某些個人資料仍有可能被另一方（包括政府機構）以某種方式保留。如果我們將您的個人資料分享給授權政府機構和/或政府當局可能指定或與我們合作的其他機構，您同意並承認相關機構將遵循您的個人資料保留他們各自的資料保留規則/法規/政策。我們不對您的個人資料的任何此類保留負責。您同意賠償，辯護並使其免受任何和所有索賠，損失，責任，費用，損失和費用（包括和釋放我們，我們的管理人員，董事，僱員，代理人，合作夥伴，供應商和承包商但不限於法律費用和以全額賠償為基礎的費用）直接或間接因未經授權保留您的個人資料而產生的費用。

您個人資料的安全

您的個人資料的機密性對我們來說至關重要。我們將盡一切合理努力保護您的個人資料，防止未經授權的人員讀取、收集、使用或披露，以及非法處理、意外丟失、破壞和損壞或類似風險。但是，無法

保證通過網路或任何無線網路進行的資料傳輸是 100% 安全的。因此，雖然 bolttech 努力保護您的個人資料，但您承認我們無法保證您通過網路傳輸的任何個人資料的完整性和準確性，也不保證此類個人資料不會被攔截、讀取、披露、更改或由於我們無法控制的因素，被未經授權的第三方銷毀。您有責任對您的帳戶詳細訊息保密，不得與任何人分享您的帳戶詳細訊息，包括您的密碼和一次性密碼 (OTP)，並且您必須始終維護您使用的裝置的安全並對其負全部責任。

資料洩露事件

資料洩露是指導致意外或非法破壞、丟失、更改、未經授權披露或讀取個人資料的安全漏洞。這包括由於意外和故意原因造成的違規。

如果您有訊息或有理由相信您的個人資料被非法獲取、共享、披露或用於未經授權的目的，您可以聯繫 Bolttech 的人員，聯繫方式如下所示。

一旦發現資料洩露，並且如果 bolttech 確定資料洩露可能會給您帶來高風險，您將收到相應的通知。

我們將盡最大努力調查資料洩露，包括與相關監管機構合作。

如何聯繫我們

對於與您的個人資料或本隱私政策有關的任何問題，如果您對我們收集、使用或處理您的個人資料有任何投訴，或者您想讀取和/或更正您的個人資料，請聯繫我們的資料隱私專員。

您應在電子郵件和信件的主題行中明確說明您正在提出資料保護查詢、請求或投訴，以確保該事項得到妥善處理。我們將努力及時、公平地處理任何查詢、請求或投訴。

對於與我們的資料保護專員有關的任何問題，您可以通過以下方式與我們聯繫：

收件人：法務部

地址：台灣保特科技有限公司

台北市信義區 110 松仁路 101 號 12 樓

聯絡號碼：0809-020-552

電子郵件地址：ew-device-support@bolttech.tw

適用法律

本隱私政策和您的使用網站應在各方面受法律管轄中華民國。

語言版本

本隱私政策以英文和中文發布。如果英文版本與中文版本有任何不一致或差異，在適用法律允許的範圍內，以英文版本為準。

Personal Data Protection and Privacy Policy

This Personal Data Protection and Privacy Policy (“**Privacy Policy**”) makes reference to the Personal Data Protection Act and the Enforcement Rules of the Personal Data Protection Act, and applies to your use of this website managed and maintained by Taiwan Bolttech Device Protection Co., Ltd.

bolttech is fully committed to maintain integrity on personal data of our customers, employees, business partners, third parties or any other party whose data bolttech controls. We respect data privacy and safeguard the data entrusted to us. Furthermore, we strive to comply with applicable privacy laws and regulations of jurisdictions from which the personal data is collected, processed, used, disclosed, retained or destroyed. bolttech has responsibility to take necessary precautions to keep personal data secure at all times and guard against unauthorized or unlawful processing in line with legal, regulatory and internal policy requirements.

You are advised to read and review this Privacy Policy thoroughly as it informs you as to how we collect, use, process your Personal Data. Please take note that bolttech may amend or update this Privacy Policy at any time to ensure that it is consistent with the industry trends and/or any changes in legal/regulatory requirements without prior notice to You. You agree to be bound by the prevailing terms of this Privacy Policy as updated from time to time.

This Policy applies to all products and services provided by bolttech and sets out how bolttech may collect, process, and disclose your Personal Data.

For the purposes of understanding this Privacy Policy, the capitalized terms used in this Privacy Policy shall have the same meaning ascribed to them in this Privacy Policy:

1. “**bolttech**”, “**we**”, “**us**” or “**our**” means Taiwan Bolttech Device Protection Co., Ltd., its affiliates and any member of bolttech group of companies.
2. “**Personal Data**” means any information whether recorded in a material form or not, from which the identity of an individual is apparent or can be reasonably and directly ascertained by the entity holding the information, or when put together with other information would directly and certainly identify an individual. Examples of Personal Data may include (these are merely examples, not all items relevant to you):
 - (a) Name;
 - (b) Date of birth;
 - (c) National identification number;
 - (d) Nationality;
 - (e) Address (residential/mailling/e-mail)
 - (f) Phone number;
 - (g) Computer’s IP address;
 - (h) Cookies ID;
 - (i) Person’s employment data;
 - (j) Credit card number/bank account number.

During your use of this website, we will collect data and Personal Data from you, which may include but not limited to the following:

1. Your name, birthday, national identification card number, gender, nationality, contact details, mailing address, email address, network and device data such as brand, make, model, specification, International Mobile Equipment Identity (IMEI) number and electronic information

- of your device, your browsing behaviours, personal interests and preferences, facial image and voice recording (for our customer service calls);
2. Personal Data needed for marketing preference and participation in surveys, promotional offers, competitions, and contests;
 3. Information needed for service request processing and handling;
 4. Information needed to process any communication with you such as customer service complaints, feedbacks, and suggestions;
 5. Information needed for post-sales services or after-sales maintenance, if any; and
 6. Information needed to notify you about the benefits, changes, or upgrades to our products and/or services; and
 7. Any other personally identifiable information which you have provided us in any forms you may have submitted to us or in the course of any other forms of interaction between you and us.

We usually do not collect your credit or debit card details, whether to process your payment or for customer service purposes. Your credit or debit card details are collected, processed and stored directly by our third-party payment processors pursuant to their terms of use and privacy policies. None of our debit or credit card details are stored with us. However, we may collect your bank account details to process the transactions and verify purchases made on our website.

Please ensure that all Personal Data submitted to us is complete, accurate, true and correct. Failure to do so may result in our inability to provide you with the products or services you have purchased.

If you do not provide us with the above-mentioned information, bolttech may not be able to provide you with the products and/or services nor respond to any service requests. Furthermore, bolttech may not be able to serve you the notices and updates about new products, services, promotions, or events.

If you provide us with Personal Data relating to a third party by submitting such Personal Data to us, you represent to us that you have obtained the consent of the third party to provide us with their Personal Data for the respective purposes.

bolttech may disclose the information collected from you to third parties, including service providers and partners engaged by bolttech to deliver its products and/or services or to carry out certain business activities on its behalf, such as, call centers, couriers, authorized repair centers, consultants, authorized agents, independent contractors, and government agencies or appropriate regulatory authorities.

By purchasing and/or using the products and/or services, you are deemed to understand, accept, agree and consent to the usage and disclosure of your Personal Data as set out above. Your agreement and consent in this regard shall remain valid unless you alter or revoke it by giving a written notice to bolttech through the mode of communication as set out below.

How We Use Your Personal Data

We may use and disclose your Personal Data for purposes necessary to provide you with our products and/or services, including but not limited to:

- (a) Process your purchase for our products and/or services, process or collect your payment for the purchase;
- (b) Handle, manage, deliver, or perform the services you requested;
- (c) Provide you with supporting services and functions related to the products and/or services you purchased such as product or service notification;
- (d) Communicate with you in relation to: (i) your queries, requests and feedback; (ii) material changes to this Privacy Policy or other terms and conditions; and (iii) matters relating to the products and/or services you have purchased; and

- (e) Ensure our website function properly and to improve their performance, by carrying out activities such as debugging, statistical analyses for optimizing our website.

In addition, we may use and disclose your Personal Data for the following purposes (“**Additional Purposes**”):

- (a) To send you marketing communication in relation to our sales, products, services, promotions or the website;
- (b) To send you marketing communication in relation to the sales, products, services or promotions of business partners;
- (c) To deliver ads which are related to the products or services which may be of interest to you;
- (d) To enable businesses to deliver ads which are related to their products and services which may be of interest to you ;
- (e) To process your participation in our promotions, initiatives or any request for additional Personal Data such as customer surveys;
- (f) To process your participation in our business partners’ loyalty, membership or point redemption programs;
- (g) To conduct market and customer research, analysis or tracking;
- (h) To promote our products and/or services;
- (i) To manage the administrative and business operations of bolttech and complying with internal policies and procedures; and
- (j) To improve your customer experience across all touchpoints and training our customer experience team, such as by recording and monitoring phone calls.

We may also use your Personal Data: (i) for other purposes which are reasonably related to the Purposes and where we have obtained the relevant consent, the Additional Purposes; or (ii) in circumstances where such use does not require consent under applicable laws.

Please be informed that if you withdraw your consent for us to use and process your Personal Data for the Purposes and/or the Additional Purposes, we may no longer be able to provide you with the related and associated products, services or benefits.

To Whom We Share Your Personal Data With

In relation to our use of your Personal Data for the Purposes and Additional Purposes, we may disclose or share your Personal Data to our:

- (a) Employees, consultants, professional advisers, consultants or temporary workers;
- (b) Business partners who sell the relevant products and related services or whom we enter into commercial collaboration with, including their employees, consultants, temporary workers;
- (c) Payment processors, who process your payment on our website;
- (d) Logistics providers, such as courier services for pick-up and delivery services;
- (e) Business partners who separately maintain an account with you for loyalty, membership or point redemption program;
- (f) Agents, contractors or service providers who provide operational services to us, such as online cloud storage and processing, marketing optimization, information technology, telecommunications, security or other relevant services, which require their collection, use or disclosure of your Personal Data;

- (g) Affiliates, where you have subscribed to our mailing list, for direct marketing purposes or for the purpose of them conducting data processing on our behalf; and
- (h) Any other party whom you authorized us to disclose your Personal Data to.

We may also disclose your Personal Data: (i) for other purposes which are reasonably related to the Purposes and where we have obtained the relevant consent, the Additional Purposes; or (ii) in circumstances where such disclosure does not require consent under applicable laws.

We will use our best endeavour to minimize disclosure of your Personal Data to the information necessary to perform the related Purpose or Additional Purpose.

Marketing and Promotional Material

We may send you direct marketing, advertisement, and promotional communications via push-notification app, message in Application, post, telephone call, short message service (SMS), and e-mail (“**Marketing Materials**”) if you have agreed to subscribe to our mailing list, and/or consented to receive marketing and promotional materials from us. You may opt out from receiving such marketing communications at any time by clicking on any “unsubscribe” facility embedded in the relevant message, or otherwise contacting us using the contact details stated below. Please note that if you opt out, we may still send you non-promotional messages, such as receipts, information which relates to your existing products or services.

Access and Correction of Personal Data

You may request for access to and/or the correction of your Personal Data in our possession and control, by contacting our designated personnel which details are provided below.

When requesting for access or update to your Personal Data, we will require you to verify your identity before we act on the request. We reserve the right to refuse your requests for access to, or to correct, some or all of your Personal Data in our possession or control if permitted or required under any applicable law. This may include circumstances where the Personal Data may contain references to other individuals or where the request for access or request to correct is for reasons which we reasonably consider to be trivial, frivolous or vexatious.

Request to Delete Personal Data

At all times, you have the right to request bolttech to delete your Personal Data. Please inform us if you wish to have bolttech deleting your Personal Data and we will do so without undue delay.

Please note that we might not be able to provide you with the products and/or services upon deletion of your Personal Data.

Request to Withdraw Consent

If you wish to withdraw your consent for us to send you Marketing Materials, please inform us through the following means:

- (a) To withdraw consent from receiving SMS promotions, please unsubscribes by following the steps provided in the promotional SMS;
- (b) To withdraw consent from promotional emails, please click on the Unsubscribe link in the promotional emails;

- (c) To withdraw consent from receiving Marketing Materials from other sources, please email our officer at the email address provided below.

Once we receive notification that you wish to withdraw your consent for receiving Marketing Materials, it may take up to thirty (30) days for your withdrawal to be reflected in our systems. Therefore, you may still receive Marketing Materials during this period.

If you withdraw your consent to receive Marketing Materials through a specific communication mode (e.g., SMS), we may still contact you for other purposes in relation to the products and/or services via other communication modes you have subscribed to (e.g., email).

You may withdraw your consent for the collection, use and / or disclosure of any of your Personal Data in our possession or control by submitting a written request to our personnel which details are provided below.

Please note that depending on the nature of the consent you seek to withdraw, we may not be able to continue to provide you with some or all of our products and/or services. We will process such a request within a reasonable time from receiving notice from you of your withdrawal of consent. Once the processing is complete, we will no longer collect, use and / or disclose your Personal Data, except to the extent where retention of your Personal Data is required for compliance, regulatory or other legal purposes.

Retention of Personal Data

Your Personal Data will only be held for as long as it is necessary to fulfil the purpose for which it was collected, or for as long as such retention is required or authorized by applicable law. We shall cease to retain Personal Data, or remove the means by which the Personal Data can be associated with you as an individual, as soon as it is reasonable to assume that the purpose for which that Personal Data was collected is no longer being served by retaining your Personal Data and retention is no longer necessary for legal or business purposes.

Please note that it is still possible where some of your Personal Data might be retained by the other party, including by the government institutions in some manner. In the event we share your Personal Data to the authorized government institutions and/or other institutions that may be appointed by the government authorities or have a cooperation with us, you agree and acknowledge that the retention of your Personal Data by the relevant institutions will follow their respective rules/regulations/policy on data retention. We shall not be liable for any such retention of your Personal Data. You agree to indemnify, defend and release us, our officers, directors, employees, agents, partners, suppliers and contractors from and against any and all claims, losses, liabilities, expenses, damages and costs (including but not limited to legal costs and expenses on a full indemnity basis) resulting directly or indirectly from any unauthorized retention of your Personal Data.

Security of Your Personal Data

Confidentiality of your Personal Data is of utmost importance to us. We will use all reasonable efforts to protect and secure your Personal Data against access, collection, use or disclosure by unauthorized persons and against unlawful processing, accidental loss, destruction and damage or similar risks. However, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secured. As such, while bolttech strives to protect your Personal Data, you acknowledge that we cannot guarantee the integrity and accuracy of any Personal Data which you transmit over the Internet,

nor guarantee that such Personal Data would not be intercepted, accessed, disclosed, altered or destroyed by unauthorized third parties, due to factors beyond our control. You are responsible for keeping your account details confidential and you must not share your account details, including your password and One Time Password (OTP), with anyone and you must always maintain and fully responsible for the security of the device that you use.

Data Breach Incidents

Data breach means a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to Personal Data. This includes breaches that are the result of both accidental and deliberate causes.

If you have information or have reason to believe that your Personal Data was unlawfully obtained, shared, disclosed, or used for unauthorized purposes, you may contact bolttech's personnel which contact details are set out below.

Upon discovery of a data breach and in the event bolttech identifies that the data breach may impose a high risk against you, you shall be informed accordingly.

We shall use our best endeavours to investigate the data breach, including to work with the relevant regulators.

How to Contact Us

For any questions relating to your Personal Data or about this Privacy Policy, if you have a complaint regarding the collection, use or handling of your Personal Data by us or if you would like to obtain access and/or make corrections to your Personal Data, please contact our data privacy officer.

You should clearly state in your emails and letters that you are making a data protection query, request or complaint in the subject line to ensure the matter is dealt with expediently. We will strive to deal with any query, request or complaint promptly and fairly.

For any questions relating to our data protection officer, you may contact us through the following ways:

Attention : Legal Department
Address : **Taiwan Bolttech Device Protection Co., Ltd.**
12th Floor, No. 101, Songren Road
Xinyi District, Taipei City 110
Contact No. : 0809-020-552
Email address : legal@bolttech.my

Governing Law

This Privacy Policy and your use of the website shall be governed in all respects by the laws of Republic of China.

Language

This Privacy Policy is issued in both English and Chinese. In the event of any inconsistency or discrepancy between the English version and the Chinese version, the English version shall prevail to the extent permissible by applicable laws.